

Coronavirus (COVID-19) Concerns

Limited Branch Access - The safety of our members and employees is our primary concern. **As of midday of Monday, March 16, 2020, our lobby will be closed until further notice.** For your convenience, **we setup a walk-up window where we can process limited transactions such as deposits and withdrawals.**

***As of Wednesday, March 25, 2020, our walk-up window will be open from 10:00 to 4:00.**

We are sorry for any inconvenience this may cause you but we are trying our best to meet the needs our members and our staff during this time.

We strongly encourage our membership to start planning ahead in regards to their financial access. The Santa Barbara Teachers Federal Credit Union offers **24/7 online banking** access. From our online portal you can;

- Access account balances.
- Make transfers to and from savings and checking accounts.
- Make payments to your Santa Barbara Teachers Federal Credit Union Visa card.
- Transfer loan payments from your savings or checking account.
- Set-up Billpay to pay utilities or transfer funds to another financial institution.

The Santa Barbara Teachers Federal Credit Union has a mobile app that can be downloaded to your smart phone via the app store. From this app you can;

- Access Remote Deposit (RDA) and deposits checks to your checking or savings account.
- Transfer funds between your savings and checking accounts.
- Make Visa payments to your Santa Barbara Teachers Federal Credit Union Visa card.

The Santa Barbara Teachers Federal Credit Union is part of the CO-OP Network. You can find locations listed on our website www.sbtfcu.org. You will be able to make check deposits and surcharge free cash withdrawals via the ATM. We have a partnership with Union Bank that will also allow surcharge free cash withdrawals from the ATM.

We strongly suggest you utilize and become familiar with these tools. **If you have a savings account only, we would suggest you consider opening a checking account with a debit card for electronic access to your funds.** Feel free to contact the credit union with any questions regarding online and mobile banking.

Steps you can take:

Follow these everyday preventive actions to help prevent the spread of respiratory diseases, as outlined by the CDC:

- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home when you are not feeling well.
- Cover your mouth and nose with a tissue when you cough or sneeze, then throw the tissue in the trash and wash your hands.